

If You Do Not Speak English and Go To a New York City Office...
Executive Order No. 120

- ✓ ***You must receive...***
Free language assistance services when you contact any New York City agency for help. (*See attached list*)
- ✓ ***What languages are covered?***
Chinese, Haitian-Creole, Italian, Korean, Russian, Spanish.
- ✓ ***What kind of free language assistance services?***

You should be provided with...

- 1) Translations of the most important and necessary documents with information about the agency's services;
 - 2) Interpretation services for at least Chinese, Haitian-Creole, Italian, Korean, Russian and Spanish. (including language interpretation services by phone); and
 - 3) Posted signs and notices at the agency, saying that free language interpretation services are available.
- ✓ ***Contact information:*** Dial 311.

List of Applicable New York City Agencies

Administrative Justice Coordinator, Office of
Administrative Trials and Hearings, Office of (OATH)
Mayor's Office of Adult Education
Advisory Committee on the Judiciary
Aging, Department for the (DFTA)
Anti-Graffiti Task Force, Mayor's
Board of Elections
Brooklyn Public Library
Buildings, Department of
Business Integrity Commission
Campaign Finance Board
Chief Medical Examiner, Office of
Children's Services, Administration for
City Clerk
City Employees' Retirement System
Civil Service Commission
City Marshals, Mayor's Committee on
City Planning, Department of
City University of New York (CUNY)
Citywide Administrative Services, Department of
Citywide Event Coordination and Management, Office of
Citywide Health Insurance Access, Office of
Civilian Complaint Review Board
Combat Police Corruption, Commission to
Community Assistance Unit
Conflicts of Interest Board
Consumer Affairs, Department of
Contract Services, Office of
Correction, Department of
Cultural Affairs, Department of
Design Commission
Design and Construction, Department of
Domestic Violence, Mayor's Office to Combat
Economic Development Corporation
Mayor's Commission for Economic Opportunity
Education, Department of¹
Emergency Management, Office of
Empowerment Zone, New York City
Environmental Coordination, Office of
Environmental Protection, Department of
Family Justice Center
Equal Employment Practices Commission
Film, Theatre, and Broadcasting, Office of
Finance, Department of
Fire Department
Fund to Advance NYC
Health and Hospitals Corporation
Health and Mental Hygiene, Department of
Homeless Services, Department of
Housing Authority
Housing Preservation and Development, Department of
Human Resources Administration

¹ See separate Department of Education rights.

Human Rights, Commission on
Immigrant Affairs, Office of
Independent Budget Office, NYC
Information Technology and Telecommunications, Department of
Intergovernmental Affairs, Office of
Investigation, Department of
Juvenile Justice, Department of
Labor Relations, Office of
Landmarks Preservation Commission
Latin Media & Entertainment Commission
Law Department
Loft Board
Management and Budget, Office of
Mayor's Office
NYC Marketing
NYC TV
New York Public Library
Operations, Office of
Parks and Recreation, Department of
Payroll Administration, Office of
People with Disabilities, Office for
Police Department
Police Pension Fund
Probation, Department of
Procurement Policy Board
Public Administrator - Queens County
Queens Library
Records, Department of
Rent Guidelines Board
Sanitation, Department of
School Construction Authority
Small Business Services, Department of
Special Enforcement
Sports Commission, NYC
Standards and Appeals, Board of
Staten Island Growth Management Task Force
TSASC, Inc., NYC
New York City Tax Appeals Tribunal
New York City Tax Commission
Taxi and Limousine Commission
Transitional Finance Authority
Transportation, Department of
United Nations, Consular Corps and Protocol, Commission for the
Veterans' Affairs, Mayor's Office of
Volunteer Center, Mayor's
Voter Assistance Commission
Water Board
Water Finance Authority, NYC Municipal
Women's Issues, Commission on
Workforce Investment Board
Youth and Community Development, Department of